

OPUS 2021

TICKETING PROCESS

Each student is allowed to purchase **up to 3 tickets** through the online seat reservation form. Please read carefully to ensure that you receive your tickets for Opus Honor Choir 2021.

1. Supply your contact information.

Please make sure your choir director has been supplied with the most accurate email address for accepting a link for ticket information. This may be the student's email address or the email address of whomever will be purchasing the tickets (mom, dad, grandparent, etc).

2. Complete the online seat reservation form by Wednesday, November 3 at 11:59pm.

An email will be sent from your student's choir director containing the link to the online seat reservation form.

3. Receive your tickets by email

Once payment is received by the ticket office and the tickets are processed, Opus tickets will be sent as a PDF to the email address provided in the online seat reservation form.

Frequently Asked Questions

How much do tickets cost? Is there a processing fee?

Tickets are \$15 each. Each order will incur one \$12 processing fee.

How is my seat location determined?

Tickets and seat location are prioritized based on date and time of your online seat reservation submission AND order of payments received.

When will I receive the online seat reservation form link?

An email will be sent from your student's choir director containing the link to the online seat reservation form around Friday, October 15. Please contact your choir director if you have not received the link.

When will I receive my tickets via email?

If payment has been received, tickets will be processed by Tuesday, November 16. If you do not receive your tickets via email by Tuesday, November 16 please check your Spam/Promotions folder in your email inbox. If you still do not see your tickets, please contact the Stephens Auditorium Ticket Office by email at ticketoffice@iastate.edu.

Please print off each ticket on a separate 8.5x11 sheet of paper to ensure the barcodes scan easily for entrance to the performance.

What if I want to purchase more than 3 tickets?

You may purchase additional tickets through Ticketmaster when they go on sale to the general public.

What if I submitted two online seat reservations by accident?

The earliest online seat reservation and/or payment will be honored and the other(s) will be canceled/refunded.

What if I missed the Wednesday, November 3 11:59pm deadline?

You may purchase tickets through Ticketmaster when they go on sale to the general public.

When do tickets go on sale to the general public?

Tickets go on sale to the general public on Thursday, November 11 at 12pm **online at Ticketmaster.com only**. Tickets are NOT available in person or by phone at the ticket office. This is to ensure everyone has equal access to tickets.

Tickets will sell out quickly, so please be ready to purchase tickets by 12pm on Thursday, November 11 to ensure the best opportunity to get tickets.

I am an alternate. How do I get tickets?

Complete the online seat reservation form. If you are not accepted, your seat reservation will be released and payment refunded.

How do I get ADA accessible seating?

Stephens Auditorium offers ADA accessible seating options for all performances. Please indicate ADA accessible seating requests (wheelchair accessible, limited mobility, sight/hearing impaired, etc.) on the online seat reservation form. Requests will be accommodated as best as possible on a first-come first-serve basis.

What if I have other questions not answered here?

Please contact the Stephens Auditorium Ticket Office **by email at ticketoffice@iastate.edu** with additional questions.

OPUS 2021 DEADLINES

Friday, October 15

An email containing the online seat reservation form link will be sent to students accepted into Opus at the email address the student provided with their audition materials.

Each student is allowed to purchase up to 3 tickets through the online seat reservation form.

Wednesday, November 3 at 11:59pm

The online seat reservation form will close on Wednesday, November 3 at 11:59pm. All online seat reservations must be completed by this time.

All tickets ordered through the online reservation form will be sent via email no later than Tuesday, November 16.

Thursday, November 11 at 12pm

Tickets go on sale to the general public on Thursday, November 11 at 12pm **online at Ticketmaster.com only**. Tickets are NOT available in person or by phone at the ticket office.

Thursday, November 18 at 4pm

Showtime!

